



South Street Surgery Premises Plans

Dear Patients,

We are seeing the population of our town growing and the health needs of our population increasing. We would like to update you on the progress with our Premises plans for the practice to meet these challenges.

In June we opened our new branch at Herts and Essex which has provided us with some much-needed additional modern clinical space which helps us to meet the needs of our patients. This space had not been used to its full potential previously and was re-developed making use of existing NHS estates.

We continue to work from both Bishops Park and South Street sites both of which were not designed for modern day general practice.

We have for several years been progressing a project at Stortford Fields for a modern purpose-built premises which would also enable us to have our administration team under the same roof. There have and continue to be challenges with this project. We have reached the point where despite having plans in place that we cannot progress because the developer who owns the land and was due to build the surgery for us has advised they cannot progress the project for the amount that the NHS is able to pay.

With the support of colleagues at the ICB several avenues and options have been explored but to no avail and the developer have not been willing to engage in further meetings. We have met with the MP and local councillors and have a meeting planned with the Town Council.

We are concerned that there is a significant amount of misinformation on various forums and social media. We want to assure you our patients that we are doing everything we can to progress this project. We do not need more housing on this site but the facilities to meet the needs of the population on this side of the town. We will keep you informed of any progress.

Kind Regards

Dr Sarah Dixon

Senior and Managing Partner South Street

On behalf of the Partners